



Edmonton Transit Service
City Operations

ETS Ride Transit Program
P.O. Box 2610, Station Main
Edmonton, AB T5J 3R5

Phone: 780.496.8321
Email: ETSCustomerprograms@edmonton.ca
Web: edmonton.ca/ridetransit



May 24, 2018

First & Last Name

Address

Edmonton, AB Postal Code

Dear AISH Ride Transit Program Participant,

We are happy to share that on May 24, 2018, Edmonton City Council made the decision to reinstate the pre-authorized bank withdrawal and transit pass mailout option for AISH recipients. If you choose this option, and return the required application documentation by June 12, the first monthly withdrawal from your bank account will occur on June 26, 2018 to align with the AISH funds payment date from the Government of Alberta. This will allow enough time for ETS to process your auto withdrawal payment application and mail out your August pass.

IMPORTANT INFORMATION ABOUT THE AUTO WITHDRAWAL PAYMENT OPTION:

- If you want to enroll in the automatic withdrawal (auto debit) option, please complete the enclosed AISH Auto Debit Registration Form and include the required documentation. Please mail all forms using the enclosed postage paid envelope.
- If your envelope with required forms is not **postmarked by June 12**, you will need to purchase your August pass in person at one of the 12 locations. (Schedule 1)
- Any applications received after the June 12 deadline will be processed for a July 26, 2018 bank withdrawal. The September passes will be mailed out in mid-August. .
- A monthly payment amount of \$35 will be debited from your authorized bank account on the day that your Provincial AISH supplement is issued to you (AISH Payday). See the Frequently Asked Question (FAQ) document for more information, including timing of automatic withdrawals and delivery dates for monthly passes.
- **If you have any concerns about your actual AISH income supplement or deposit issues, you must contact the Provincial AISH Office at 780-415-6300.**

NOTE: The Provincial AISH office does not provide any change of address or banking information to the City of Edmonton - it is your responsibility to provide City of Edmonton with this updated information.

Sincerely,

Customer Programs Office

Schedule 1

Ride Transit monthly passes can be purchased in person at the following locations:

ACT Aquatic and
Recreation Centre
2909 113 Avenue

Abbotsfield - Penny McKee
Library
3410 118 Avenue

Clareview Community
Recreation Centre
3804 139 Avenue

Commonwealth
Recreation Centre
11000 Stadium Rd

Confederation Leisure
Centre
11204 43 Avenue

Jasper Place Library
9010 156 Street

Meadows Community
Recreation Centre
2704 17 Street

Mill Woods Recreation
Centre
7207 28 Avenue

O'Leary Fitness And
Leisure
Centre
8804 132 Avenue

Terwillegar
Community Rec
Centre
2051 Leger Rd NW

Woodcroft Library
(Westmount)
13420 114 Avenue

Edmonton Service Centre
2nd Floor 10111 104
Avenue
Monday - Friday*
(8am-4:30pm)

All locations are wheelchair accessible and serviced by ETS.
Open 7 days a week, with the exception of The Edmonton Service Centre

For more information: 311 or edmonton.ca/ridetransit