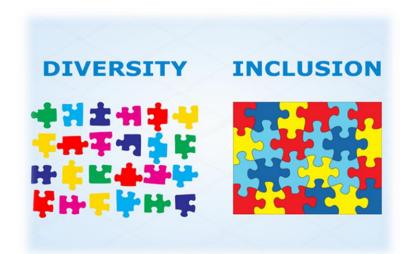


# Annual Report 2020-2021

Voice of Albertans with Disabilities 406 Hys Centre, 11010 101 Street Edmonton, Alberta, T5H 4P9 <u>www.vadsociety.ca</u>







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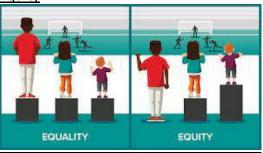
# **Mission and Guiding Principals**

## **Mission Statement**

Voice of Albertans with Disabilities Society actively promotes full participation in society and provides a voice for Albertans with disabilities.

## VAD's Guiding Principals

1. Equity



- We will be vigilant to ensure that our rights and freedoms are upheld.
- We claim our right to be equal while maintaining our individuality.
- 2. Accessibility



- All buildings and facilities must be accessible.
- Transportation, information and communication services must meet our diverse needs.
- 3. Full Participation



- We are committed to breaking down barriers which allow society to see beyond our disabilities so that we are included in all aspects of life.
- We will take charge of the social, political and economic decisions that affect our lives.
- We must be accountable for our actions.
- We must have choice in the services and support we require.
- We acknowledge and accept the dignity of risk.

# History

Founded in 1973, Voice of Albertans with Disabilities was formed to foster an attitude amongst people with disabilities that would encourage their personal involvement in overcoming social and physical barriers to their full participation in society. For nearly 50 years, VAD has been a consumer-directed organization that speaks from the perspective of individuals with disabilities.

# Message from the Board President and Executive Director

As we review our year in context of what the previous years were like for Voice of Albertans with disabilities, this past fifteen months have been both a game changer and a resilience builder both in the sense of our personal growth and I firmly believe that our business growth has gone in directions that we could not anticipate.

Our personal growth, as it relates to the board and staff, can be evaluated by each person who endeavored the massive upheaval in social norms and business practices while trying to balance a life that looked so much different than the previous years that we have been alive. As many of you know, the majority of our board members have disabilities, as does our staff, so I am curious to know if people with disabilities had an intuitive frame of reference to the changes that were going on around us? As a person with a disability and an ally, I find that there is unique resilience in people who have had their lives changed as a result of injury or illness. Perhaps out of practice in not having access to many things, there is a great possibility that people with disabilities adjust adapt and live with a patience that becomes inherent to all our lives.

We maintained our guiding principles of equity inclusion and access during the distance of the heightened public health measures in a safe and responsible manner, recognizing the importance that Infection, prevention and control played during the pandemic. As a result of many of the doors that were closed to the public, we found ourselves in a position with the nature of our clientele, that they were grateful to have a helping hand (literally) and an ear to listen. We spent hours problem solving with people, both in social media, on the phone, in person, on the internet and we brain stormed on possibilities that will far exceed the stark environment and isolation of the heightened health measures.

During the past twelve months, we collaborated with the Calgary Ability Network to put the wheels in motion to present the concept of an Albertans with Disabilities Act to many of our partners, members and allies. We are now in a position to move this forward to the rest of the province seeking the endorsement that a proposed legislation would require to be seen to fruition. From the pen of one of our members responsible for communication, he reports that "the Accessible Canada Act (ACA) defines disability as "any impairment … that, in interaction with a barrier, hinders a person's full and equal participation in society" (sec. 2). Barriers and impairments may fall under any of the kinds listed above. The ACA uses the social model of disability, which sees disability as resulting from interactions between a person's individual impairments and barriers in their social environment. According to the social model, if an individual's social environment effectively accommodates their needs, they do not suffer from a

disability (Shakespeare 2006). The goal of accessibility legislation is to eliminate barriers in the social environment, and in doing so prevent impairments from becoming disabilities.

We look forward to both a challenging and exciting year progressing towards full inclusion and the opportunity to enhance our current environment into something that is positive, accessible and rewarding for all Albertans and use what we have learned this past fifteen months to provide full inclusion.

Get prepared for the upcoming Municipal election this fall and remind decision makers that there is "nothing about us without us' and this message starts at home.

Government of Canada. 2019. Accessible Canada Act. S.C. 2019. Vol. c. 10. https://laws.justice.gc.ca/eng/acts/A-0.6/index.html. Shakespeare, Tom. 2006. 'The Social Model of Disability'. In The Disability Studies Reader, edited by Lennard J. Davis, 2--197. Psychology Press.

Respectfully submitted Braden Hirsch: Board President



We would like to thank the following:

- Donors
- Members
- Stakeholders
- Board Members
- Fundraisers
- Volunteers
- Working Groups
- Committees
- Collaborating Partners

## Margot Brunner: Executive Director



# Volunteer Board of Directors



President, Braden Hirsch Vice President, Katrina Breau Treasurer, Angela Symon Secretary, Brianne Staples

Director, Curtis Anderson Director, Dominic Shaw Director, Bernard Boulanger Director, Sean Crump Director, Mehul Gupta **Director**, Margaret Conquest

Advisor, Mike Krakalovich Advisor, Murray Roddis Advisor, Don Slater Advisor, Koryn Krekoski













Brianne

Dominic



Margaret



Mehul





## **VAD Staff**



- Accessibility Coordinator, Sam Mason
- Accountant, Ava Morasch
- Education Coordinator, Michelle Bissell
- Executive Director, Margot Brunner
- Practicum Student, Percy Bechard
- Program & Services Manager, Teresa Jackson

## Voice of Albertans with Disabilities serves its members and the disability community through core programs and service areas:

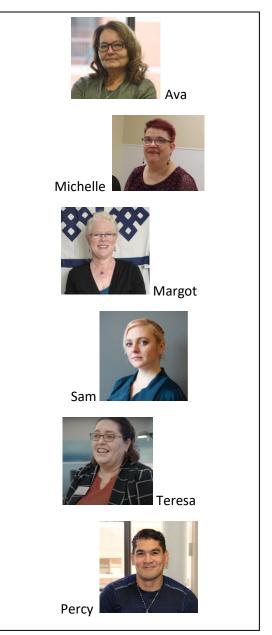
- Support and Referral
- Collaborations and Partnerships
- Education and Awareness
- > Projects
- > Bursaries

# Support and Referral



Voice of Albertans with Disabilities staff provide support and referral services to individuals with disabilities, their families and advocates. VAD helps with applications and government forms for individuals that require assistance. Request for information and support are received through telephone calls, letters, and emails.

VAD knows that government programs and services can be a challenge to access and/or understand. For this reason, VAD has maintained our support and referral program since 1973.

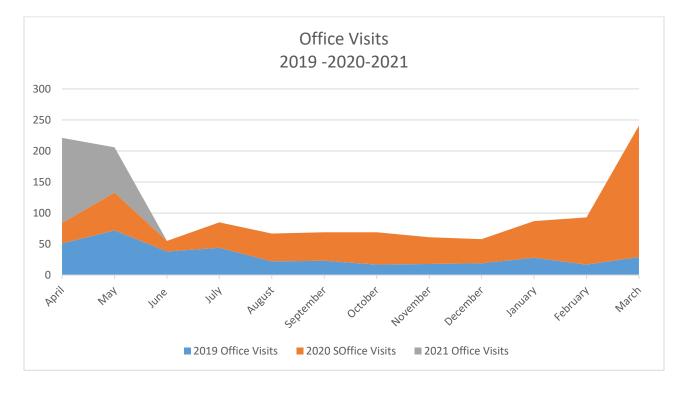


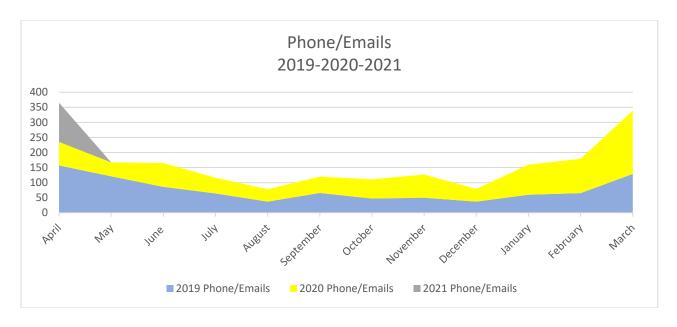
The majority of the telephone calls we receive are from people inquiring about programs and services for individuals with disabilities, especially related to AISH, CPPD applications and personal income tax forms. We are able to either help these individuals directly, by completing forms and providing information, or we refer them to agencies and organizations whose work is relevant to the nature of the respective inquiry.

VAD had 723 office visits for forms assistance, and received 957 phone calls, and emails in the 2020-2021 fiscal year.

VAD offers assistance for the following forms:

- AISH Application forms
- AISH Appeal forms
- CPPD forms
- Leisure Access Pass forms
- Personal Taxes (for Low Income Individuals during tax season only March & April)
- Income Support Application forms
- Disability Tax Credit Application forms
- Old Age Security forms
- Alberta Adult Health Benefit forms
- DATs Application forms
- Referrals for RDSPs





# **Collaborations and Partnerships**

Voice of Albertans with Disabilities plays an active role on numerous committees, offering an experienced, responsible and effective voice for the disability community. Collaborations and partnership activities occur through board and committee participation and project partnerships. During the past year, VAD has attended 354 working group meetings, committee meetings and consultations.

Through our collaborations and partnerships, VAD shares information on accessibility issues and ideas with individuals with disabilities, other organizations, decision makers, public servants and the general public.

Voice of Albertans with Disabilities collaborates on an ongoing basis with different departments within the Government of Alberta to discuss important disability issues and to work towards common goals to address the need of individuals with disabilities in Alberta. We continue to meet with the elected officials and government employees to discuss issues brought forth by our membership. In the past these meetings were productive and cooperative.

Voice of Albertans with Disabilities' slogan, "Together, We Hold the Power!" reflects our commitment to developing effective dynamic partnerships with like-minded organizations and individuals.



# Membership

**VAD Members:** Voice of Albertans with Disabilities is a collaboration of Alberta-based advocacy and supportive organizations. They use their collective voice to influence the creation of an inclusive and accessible Alberta. VAD had 64 organizational members last year.

**iVAD Members:** This network is a pan-disability group of individuals with lived experiences who are interested in increasing awareness of existing barriers to inclusion and developing capacity around solutions to accessibility, accessible and affordable housing, employment, transportation and social isolation. VAD had 26 iVAD members last year.

**Corporate Members:** This is a network of businesses and retailers providing products/services to the public. VAD started recruiting corporate members this year and is proud to say we had 8 corporate members.

## Benefits of membership:

Membership fees help offset the costs of our advocacy services, assessments, and a movement to full inclusion with individuals in the province of Alberta.

Here is a list of the benefits of membership in addition to the AGM and event invites:

- Distribution of member information through VAD social media
- **Participation** in research and projects
- Newsletter: The Voice
- Weblink to your website for duration of membership year
- a printed organizational members directory on request

## 2020 List of Members

#### Corporate Members

- 1. Congdon's Aids to Daily Living
- 2. Edmonton Residential Aide Placement Service
- 3. George Spade Society
- 4. MOTION
- 5. Nurse Next Door
- 6. Royal Wagon Accessibilities Inc
- 7. Wild Rose Caregivers Ltd.
- 8. City of Medicine Hat

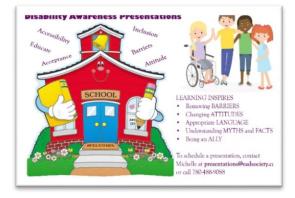
#### **Organizational Members**

- 1. Accredited Supports to the Community
- 2. Alberta Abilities Lodges Society
- 3. Alberta AdaptAbilities Association
- 4. Alberta CareGivers Association
- 5. Alberta Disability Workers Association
- 6. Alberta Federation of Labour
- 7. Alberta Network For Mental Health
- Alberta Seniors Communities & Housing Association (ASCHA)
- 9. Aspire Special Needs Resource Centre
- 10. Association of Alberta Sexual Assault Services
- 11. Autism Calgary Association
- 12. Blue Heron Vocational Training Centre
- 13. Brain Care Centre (BCC)
- 14. Calgary Communities Against Sexual Abuse
- 15. Calgary Progressive Lifestyles Foundation
- 16. Canadian Accreditation Council of Human Services

- 17. Canadian Down Syndrome Society
- 18. Canadian Hard of Hearing Association - CHHA Calgary
- 19. Canadian Hard of Hearing Association - Edmonton Branch
- 20. Canadian Mental Health Association - Alberta Division
- 21. Canadian National Institute for the Blind (CNIB)
- 22. CDBA Canadian Deafblind Association - AB Chapter
- 23. Centre for Autism Services Alberta
- 24. Cerebral Palsy Association in Alberta
- 25. Chrysalis Society
- 26. Connect Society-Deafness, Education, Advocacy & Family Services
- 27. Crowsnest Community Support Society
- 28. Drumheller And Region Transition Society
- 29. Developmental Disabilities Resource Centre of Calgary (DDRC)
- 30. Easter Seals Alberta Society
- 31. Edenbridge Family Services
- Inc.
- 32. EmployAbilities
- Epilepsy Association of Calgary
- 34. Falher Friendship Corner Association
- 35. Foothills Advocacy in Motion Society
- 36. Gateway Association for Community Living
- Goodwill Industries of Alberta
- 38. Inclusion Alberta
- 39. Lakeland Fetal Alcohol Spectrum Disorder Society

- 40. Learning Disabilities Association of Alberta
- 41. March of Dimes Canada
- 42. Metis Child and Family Services Society
- 43. Olds Association for Community Living On Site Placement Services
- 44. Parkland Community Living and Supports Society (CLASS)
- 45. Parkland Head Injury Association
- 46. Plan Edmonton
- 47. Portage College
- 48. PROS Providing Residential Options & Services
- 49. REDI Enterprises Society
- 50. Robin Hood Association
- 51. Schizophrenia Society of Alberta - Provincial Office
- 52. Selections: A Career Support Service
- 53. Skills Society
- 54. Southern Alberta Brain Injury Society (SABIS)
- 55. Southern Alberta Individualized Planning Association (SAIPA)
- 56. Spina Bifida and Hydrocephalus Association of Northern Alberta
- 57. Spinal Cord Injury Alberta (SCI)
- 58. Spinal Cord Injury Treatment Centre Society
- 59. Supports Through Dreaming Rainbow
- 60. Town of Swan Hills
- 61. WJ Stelmaschuk and Associates Ltd
- 62. YWCA Edmonton
- 63. YWCA Lethbridge and District

# **Education and Awareness**



## **Presentations & Consultations**

Voice of Albertans with Disabilities conducted 30 Disability Awareness presentations with 552 participants. The feedback provided by businesses and educators is always positive, with attendees and students asking questions and learning about individuals with disabilities. All in person presentations and workshops were cancelled due to Covid-19. VAD has adapted a virtual platform to present disability awareness to schools and businesses. These presentations and workshops focus

on etiquette, mindfulness, language, rights and protocol for working or interacting with individuals who have a disability.

## Accessibility Coordination

VAD prides itself on being a society that endorses accessibility in all aspects of life. We educate businesses, non-governmental organizations, and governmental bodies in ways to improve their processes, policies, communication, built environment and more to be more accessible and inclusive.

With the continued closure of many establishments in the 2020-2021 year, the requests for accessibility consultations trended toward online event/meeting practices, internal and external communications practices and overall, how to improve organizational cultures to be more welcoming for people with disabilities.

There were also a few establishments that took advantage of their buildings being mostly empty to get an accessibility audit with at least 4 major assessments



completed and 10 projects that are smaller or are larger and are still in early stages. Finally, 2020-2021 saw an increase in VAD being involved in various policy consultation meetings with different municipal governments and with both sitting provincial parties. The areas of consultation included housing, transportation, accessibility and inclusion policies, land use and more. The advent of meetings going online meant that last year, more than ever, VAD was able to participate in meetings and events across the province to build relationships and develop partnerships that will result in improved accessibility and inclusion with people with disabilities, especially in northern, rural, and remote communities and in central Alberta.



## **Information Services**

VAD's newsletter, The Voice, and our website provide ongoing updates on Voice of Albertans with Disabilities' activities, programs and services available to individuals with disabilities in Alberta. VAD had a high of 919 website sessions in one month during this reporting period, with 2848 Twitter followers, 1721 Facebook likes, 1237 Linked In followers, and 327 Instagram followers. The Voice, <u>https://vadsociety.ca/news-and-events/past</u>-

newsletters, VAD's newsletters are available at the listed link for review.

# Projects

Disability related research is a key facet of our organization. VAD staff write proposals to acquire project funding dollars, conduct research and produce informed literature on important topics regarding Alberta's disability community.

VAD has worked on many projects this year including:

- National AccessAbility Week project
- Annual Accessible Driver Appreciation Week
- IDPD event and videos
- Digital scanning and filing of all VAD files
- Special newsletters and announcements
- Videography training for Social Media & Videography Productions
- NAIT Capstone #WorkForNonProfits campaign
- Research for multicultural, indigenous and allied health contacts

# **Bursaries**

## Education for Life Bursary

This program supports students with a disability to achieve their post-secondary goals. To be eligible for the Education for Life Bursary, applicants must meet the following criteria:



- Have a disability
- Live in Alberta
- Registered for post-secondary program
- Use the bursary for tuition fees
- Submit a completed application form to VAD by the deadline of July 15, 2020
- Include one letter of reference from an adult other than a family member. (Only one letter of reference will be accepted.)
- Write and submit a short biography (maximum 250 words), which includes educational goals.

Applicants are selected based on economic circumstances and completed requirements.

## \$1000 Elsa Marie Lodewyk Memorial Bursary

Elsa Marie Lodewyk was born on April 18, 1992, with severe Cerebral Palsy and was not expected to live for even a few days. She had a strong will to live, though, and lived a full life for almost 19 years. Elsa's disabilities meant that she needed help from many people – her parents, siblings, teachers, schoolmates, caregivers, doctors and nurses. She touched the lives of many people with her gentle spirit and had many friends. Elsa showed that life is not what we accomplish but more about our relationships, listening and being a friend. Even though Elsa could not speak, she was able to contribute to the lives of many people and her life had a positive impact on many.

The Elsa Marie Lodewyk Memorial Bursary was established by her family to reflect Elsa's generosity, kindness and gentleness. She would have been thrilled to know that she was helping another person with a disability.

To the Bursary Recipient: Just like Elsa, your life, too, will have more of an impact on others than you could ever imagine. We hope that this bursary will encourage you to live your life to the fullest and to be all that you can be.

## Robertson-Wesley United Church Bursary

RWUC has a long history and passion for "outreach" service. **The E.I. Clarke Memorial Fund** was started in 1968 as a memorial to Edwin and Jean Clarke by their son. The intention of this fund is to allow the family to continue to provide service to the community that they were so passionate about – The Oliver community, and Edmonton. **The Wesley Fund** was established in 1971 when the Wesley United Church building was sold. The proceeds of this sale were invested and the proceeds are intended for outreach projects in our community.

VAD board members and staff greatly appreciate the Robertson-Wesley's generosity and contribution to higher education for students with disabilities.

# Videography

VAD has started shooting our own videography for social media and in house explainer videos. With this new service available to the office, VAD will benefit from an increase in social media interactions and engagements. We have a small library of videos available on our YouTube Channel.

- 1. Inspire Video <u>https://youtu.be/jlxYVEoHXF0</u> (4:27)
- 2. Same as You Video https://youtu.be/IQP-qFveABE (0.58)
- 3. 2020 Accessible Driver Appreciation Week https://youtu.be/V6\_XWwFkJwE (0:33)
- 4. CERB with ASL https://youtu.be/a8\_csZ0qloA (3:29)
- 5. How to Apply for AISH (ASL included) <u>https://youtu.be/0e38cPcKyLg</u> (6:28)
- How to fill out CPPD forms with VAD <u>https://youtu.be/tGIE1Gb1BcM</u> (7:22)



- 7. #WorkForNonProfits Videos & Assets <u>https://www.youtube.com/watch?v=RsyekL5a\_Gs&t=1s</u> (3:59) <u>https://www.youtube.com/watch?v=fKGg7sOwqiM</u> (4:11) <u>https://vadsociety.ca/work-for-non-profits</u> (Assets for download)
- IDPD 2020 Laundry Dance <u>https://www.youtube.com/watch?v=RH\_4R7Lc4D4</u> (19:09)
- 2020 IDPD Celeigh Cardinal Interview and Songs <u>https://www.youtube.com/watch?v=jQBp3dtD3RA</u> (21:07)
- 10. IDPD NiGiNan Drummers https://www.youtube.com/watch?v=qizsk7B42Y4 (10:04)

# **Financials**

VAD uses King & Company for our audited financial statements. Vad is a registered society and has bylaws that are followed for policy and procedural financial decisions.

Revenue		2021		2020
Province of Alberta	10	165,055	\$	200,973
City of Edmonton		12,375		20,625
Other Grants		37,126		15,638
Resource/Fund Development		<b>111,386</b>		147,873
General		13,257		49,816
Other - Government Assistance		125,537		-
	\$	464,736	\$	434,925
Expenses		2021		2020
Salaries and Benefits		297,911	\$	288,349
Resource/Fund Development		16,470		14,719
Office and Administration		103,655		182,244
Amortization of Equipment		1,906	\$	1,511
	Ś	419,942	Ś	486,823

#### Statement of Financial Position, As at March 31, 2021

ASSETS		2021		2020
Current	\$	129,508	\$	50,968
Restricted Cash & Accounts Receivable		473,995		432,404
Equipment & Website		12,241		16,710
	\$	615,744	\$	500,082
LIABILITIES	7	2021		2020
Current	\$	89,295	\$	107,066
Deferred Contributions	\$	303,095		214,456
	\$	392,390	\$	321,522
NET ASSETS		2021		2020
Invested in Equipment	\$	5,942	\$	7,536
Reserve Funds	\$	171,024		171,024
Unrestricted	\$	46,388		-
			~	179 560
	\$	223,354	\$	178,560

Voice of Albertans with Disabilities Annual Report

# Thank You

On behalf of the membership, Board of Directors, and staff, we thank all the funders, volunteers, government departments, organizations, corporations, and individuals who provided VAD with support in 2020-2021. Your contributions are helping make Alberta a more accessible and equitable province for individuals with disabilities. The generous support of our donors is key to the success of Voice of Albertans with Disabilities.

Province of Alberta Ministry of Community and Social Services

lberta

Robertson-Wesley United Church: E.I Clark Fund

Sid & Patricia Lodewyk

Donald Gordon McArthur Fund at Edmonton Community Foundation

Social Development Partnerships Program – Disability Component



Individual and Organization Donations and Memberships

Voice of Albertans with Disabilities thanks everyone who contributed to our organization in 2020-2021. Every donation, large or small, helps us towards achieving our goal of full participation in society by people with disabilities. Thank You!

